

Davenport
Medical Clinic

Dr. Maureen Bakken

*Laser and Skin Care
Medspa*

Alberta College of Pharmacy
780-990-0321
1100 8215 112 Street NW
Edmonton, AB
T6G 2C8

ATTN: James Krempien
Complaints Director

Dear Sir;
RE: Albany Laser & Cosmetic Centre
Kamal Alhallak (Pharmacy License 9538)

RECEIVED

JUL 24 2019

Mr. Alhallak is a pharmacist with a PHD in skin delivery systems (chemistry). On reading through sections of the website for this clinic as well as some links via Albany Medical Clinic and the Albany IDA Pharmacy I believe that there is significant evidence to file a formal complaint and request an investigation in regards to his "medical spa", licensing and credentials, use of level 3 and 4 lasers and his general standards of practice and advertising. I believe that he is involved in procedures over and above his legal qualifications as a pharmacist with "special privileges" and placing the public at risk. He is flagrantly self-promoting with statements that are exaggerated or can be proven false and many of his medical descriptions and texts on procedures are inaccurate and/or misleading.

I wish to remain anonymous.

I am listing my concerns in no particular order of importance;

1. Can it be confirmed that license 9538 is allocated to Mr. Kamal Alhallak and that he is actually registered with the Alberta College of Pharmacy?
2. Can it be substantiated that the Alberta College of Pharmacy gave approval and is aware of EVERY procedure that he lists on his website that he offers. For example, he is advertising and performing PRP (Vampire procedures), a physician or physician directed (RN). He is also offering PDO (Polydioxanone) which is not available to buy in Canada and does not have Health Canada approval. He will be buying off shore, likely Korea.
3. His claims on the website in respect to training in several countries and approval by the Alberta College of Pharmacy to perform the same procedures as a physician with no supporting evidence.
4. Would the College of Physicians and Surgeons be required to be aware that he is performing physician restricted procedures?
5. Proof of radiation inspections and certification to operate grade 3b & 4 lasers as required by physicians registered with the College of Physicians and Surgeons.

6. Clarification of his prescribing authority and what this generic term means in specifically what drugs he can order.
7. How he is obtaining his Botox/Dysport as there are 2 categories - THERAPEUTIC and he is not offering any form of therapeutic medical Botox (migraines, sweating, eye tics, trigger points), and COSMETIC which is restricted to physicians or RN's with a medical director. (See email from Allergan, July 11th 2019)
8. Proof of liability to protect patients from complications from this pharmacist providing restricted procedures.
9. Proof of liability to protect staff from patient complications, should they occur.
10. The use of testimonials on his website which are updated regularly (examples enclosed).
11. The numerous exaggerated, false and embellished claims which include inaccurate and misleading comments and descriptions about treatments offered and equipment used (I will give examples).
12. His recent addition of Dr. Adel Abdulhafid, "part time", an obstetrician/gynecologist to oversee his women's health section. This Doctor works at two other locations as an ob/gyn. I question if this association is acceptable in a business owned by a pharmacist? The "O" Shot that is mentioned on his website is a patented and licensed procedure of Dr. Charles Runnels, an American physician. Mr. Alhallak is not licensed or registered by Dr. Runnels to offer that procedure or perform it. It states under the women's section that Dr. Adel Abdulhafid will be providing the consults for a Vampire "O" Procedure and a nurse will be performing the actual procedure. Dr. Adel Abdulhafid is also not registered or licensed to perform the Vampire "O" Procedure.
13. Listing discounts and incentives (discount if fill in a survey).
14. Mr. Alhallak is in violation of the Food & Drug Act (Section C.01.044) with his extensive discussion of Botox/Dysport/Kybella. These products can only be named and priced - not discussed. Belkyra is the Canadian product sold to physicians from Allergan. Kybella is the American equivalent. His information implies he is buying his product from the States (see included email from Allergan).
15. He alludes to an RN on staff but there is no RN listed in the staff section, working with Dr. Adel Abdulhafid performing/assisting with cosmetic vaginal procedures.
16. The location and potential conflict of interest of this business sharing the same location and waiting room as the Health Aide IDA Pharmacy (especially if he is working as a pharmacist or has a vested interest in ownership) and the Albany Medical Clinic. This medical clinic is comprised of a group of family physician and specialists. The signage reads Albany Medical & Laser Centre which certainly can be misinterpreted and misleading. His business is called Albany Laser & Cosmetic Centre. Salam Shartooh, a pharmacist, is the manager, not the owner, of the Health Aide IDA.
17. He refers to FDA clearance on procedures throughout the website without mentioning the status with Health Canada.
18. He is offering treatment for Acne & Snoring. Reading through the website information he is diagnosing medical conditions and offering treatments. He shows before & after treatments for acne with his laser, but he also includes information on LEVULAN, however his medical description of the procedure is inaccurate. Sleep apnea is a serious diagnosis and every year children and adults die from this condition when not diagnosed and appropriate treatment provided by, as a rule, specialized dentists and