

September 5, 2019

Dr. Kamal Al-Hallak
3514 McLean Crescent SW
Edmonton, Alberta
T6W 1M2

sent by email/original by mail

Dear Dr. Al-Hallak,

Re: Concern about Inspection Process Carried out by Monty Stanowich

I have reviewed your concerns about the inspection process. I have carefully read Mr. Stanowich's report of his inspection of your practice at Albany Cosmetic and Laser Clinic (and the inspection of the practice at and the operations of Westwood Pharmacy and Health Aid Pharmacy). The report provides a detailed and neutral review of the process of the inspection; your position; his findings and recommendations. In my view, Mr. Stanowich's inspection process was appropriate and consistent with the inspection authority granted under the *Health Professions Act* (in respect of your practice of pharmacy) and the *Pharmacy and Drug Act* (in respect of the operation of the Westwood and Health Aid Pharmacies). You were provided with a copy of the report.

Under the *Health Professions Act* and *Pharmacy and Drug Act*, a copy of the report was provided to me. As a courtesy, I provided you an opportunity to comment on the report before I determined what action I should take with respect to the report under section 53.4 of the *Health Professions Act*. You provided me with a detailed response, which I have taken time to carefully review and consider. Your response did not persuade me that the very serious concerns raised in Mr. Stanowich's report about your practice should go without investigation. Under section 53.4(2)(e) of the *Health Professions Act*, I have referred the report to the Complaints Director to investigate your conduct as a clinical pharmacist.

Under Part 4, Division 3 of the *Health Professions Act*, the Complaints Director is now responsible for investigating the matter either himself or through an investigator. The Complaints Director, or his appointed investigator is responsible for gathering evidence and information in the course of the investigation. After that investigation, the Complaints Director will determine whether the matter should be referred to a hearing or dismissed. If the matter is referred to a hearing, you will be entitled to receive appropriate disclosure from the investigation.

I remind you of your ethical responsibilities under s10(10) of ACP's Code of Ethics to "respond honestly, openly and courteously to complaints and criticism". In this context, I look forward to your full cooperation with our Complaints Director, or with anyone he appoints to perform the investigation.

Sincerely,



Greg Eberhart BSc. Pharm
Registrar